

AAUL TECH AND CAREER ACADEMY

# COMPUTER SUPPORT SPECIALIST

## COURSE DESCRIPTION

In the high tech world we live in, computer hardware and software support are two of the core competencies required for building the next generation of IT technologies. A+ Certification is an industry recognized credential that certifies the competency of PC Service Specialists. After completing this program, the student will have a working knowledge to build, repair, troubleshoot and configure a computer and its software.

## COURSE INFORMATION

**Day Session:** Mon-Thu, 9:00am-3:00pm (100 hours: 5 weeks)

**Night Session:** Mon-Thu, 6:00pm-9:00pm (100 hours: 9 weeks)

**Average Class Size:** Up to 12 students | 1 student per computer

**Final Examination:** CompTIA A+ Core 1: Exam 220-1001, CompTIA A+ Core 2: Exam 220-1002



## ADMISSIONS REQUIREMENTS

1. Individuals applying for this course are required to have successfully completed the basics test for computers.
2. Present proof of education (high school diploma or GED certificate or in pursuit thereof).



## CAREER PATHS

- PC Repair
- Computer Diagnostics
- Desktop Support
- Technical Support Representative

\$18.00/hr++